

Instructions

1. Employee must complete **Employee Information** – be sure to indicate if this is a new address.
 2. Complete **Claim Information** in its entirety. Please ensure that your supporting documentation clearly indicates the requested amount.
 3. Check the appropriate box in Supporting Documentation section and attach Acceptable Supporting Documentation as described below:
 - a) Itemized Statement or bill from your provider including:
 - Provider name
 - Patient name
 - Description of service
 - Original date of service (the date of service, not the date of payment must fall within the plan year for which you are enrolled)
 - Patient portion of charge(s)
 - b) Explanation of Benefits (EOB) from your insurance carrier
 - c) Pharmacy Statement including:
 - Patient name
 - Prescribing physician
 - RX number
 - Name of the drug
 - Date the RX was filled
 - Co-payment amount
- *Unacceptable Documentation, per IRS guidelines includes the following:**
- Cancelled Checks
 - Credit / cash receipts (An itemized cash register receipt is acceptable for eligible over-the-counter expenses)
 - Balance forward statements
- When attaching small receipts, we suggest you tape them to a standard size sheet of paper
4. Sign and date **Employee Certification**.
 5. **Submit Claims To:**
CONEXIS Flex Claims
P.O. Box 6049
Orange, CA 92863-6049
Fax: (877) 864-9555 Phone: (877) 864-9549

Eligible expenses include but are not limited to: Acupuncture, Alcohol & Drug Rehabilitation (inpatient treatment only), Ambulance, Artificial Limbs, Artificial Insemination/In vitro Fertilization/Fertility Enhancement, Blood Pressure Monitoring Devices, Body Scan, Birth Control Pills/Condoms/Spermicide, Chiropractor, Co-Insurance and Deductible, Contact Lenses & Cleaning Solutions, Crutches, Dental Treatment, Dentures, Diagnostic Tests, Eye Exam, Eye Glasses/Prescription Glasses, Flu Shots, Hearing Devices, Hospital Services, Immunizations (e.g., well-baby shots), Insulin, Laboratory fees, Lamaze classes relating to childbirth, Laser Eye Surgery / Lasik, Learning Disability Treatment, Medical Alert Bracelet/Necklace, Obstetric Treatment, Orthodontia, Over-the-counter pregnancy tests, Over-the-counter medications to treat a specific medical condition, Oxygen, Physical Exams, Physical Therapy, Podiatry Treatment, Prescription Drugs, Psychiatric Treatment, Psychological Treatment, Radial Keratotomy, Smoking Cessation non-prescription only, Surgery & Related Expenses, Tubal Ligation or Vasectomy, X-rays

Ineligible expenses include but are not limited to: Cosmetic surgery and procedures, Expenses for services rendered outside the coverage period, Expenses reimbursed by an insurance provider or another health plan, Hair loss items, Herbs/Vitamins/Supplements that do not require a prescription for use, Insurance Premiums, Long term care services, Marriage Counseling, Personal Use Items, Teeth Whitening

Employee Information

Employer Name _____ Check here if this is a new address
 Employee Name _____ Social Security Number _____
 Street Address _____ Daytime Phone Number _____
 City _____ State _____ Zip Code _____

Claim Information

| Patient Name | Date of Service | Type of Service | Requested Amount |
|---|-----------------|-----------------|------------------|
| _____ | _____ | _____ | \$ _____ |
| _____ | _____ | _____ | \$ _____ |
| _____ | _____ | _____ | \$ _____ |
| _____ | _____ | _____ | \$ _____ |
| _____ | _____ | _____ | \$ _____ |
| Total Amount Requested (continue on additional page if necessary)* | | | \$ _____ |

Supporting Documentation

Attach Supporting Documentation (*see list of acceptable documentation above)

- I have attached copies of Explanation of Benefits (EOBs) for deductible and coinsurance requests.
- I have attached itemized bills for expenses not covered by medical, dental or vision insurance.
- This claim is NOT for a purchase made with my Flexible Spending Debit card.

Employee Certification

- The expenses listed for reimbursement are eligible health care expenses under the Internal Revenue Code and my employer's Flexible Benefits Plan ("Plan");
- The services listed above have been received by me, my spouse, or my dependent on the dates indicated;
- These expenses have not been submitted previously for reimbursement under the Plan and such items have not and will not be covered by any other plan or program of any employer or other person;
- I did not purchase the services listed above with my CONEXIS Benefit Card;
- My employer does not accept responsibility for direct payment to any individuals other than the employee;
- I understand the expenses reimbursed may not be used to claim any federal income tax deduction or credit;
- I understand any unused contributions will be forfeited to my employer at the end of the plan year;
- I understand that I may be required to provide further details about some expenses, including a statement from a medical practitioner that the expense is for a specific medical condition;
- In the event of an erroneous or excess reimbursement, I understand I am required to reimburse the Plan for the improperly paid amount. I further understand failure to repay the Plan could result in adverse income tax consequences.



Employee Signature

Date

**Medical expenses which have been reimbursed under this plan
are not deductible for income tax purposes.**

* Only the total amount supported by the attached documentation (receipts) will be paid.